



**ODFL 660-I**

Cancels

ODFL 660-H

**OLD DOMINION FREIGHT LINE, INC.**

MC-107478

**SPEED SERVICE GUARANTEED**

BETWEEN POINTS SERVED DIRECT WITHIN THE 48 CONTIGUOUS STATES, AND BETWEEN POINTS SERVED DIRECT IN THE 48 CONTIGUOUS STATES, ON THE ONE HAND, AND POINTS IN CANADA, ON THE OTHER HAND, TO THE EXTENT AS PROVIDED HEREIN.

**Effective: December 4, 2023**

**Issued by:**

Todd A. Polen

VP Pricing

500 Old Dominion Way

Thomasville, NC 27360

Tariff: ODFL 660-I  
SPEED SERVICE GUARANTEED

**ITEM 100 — GOVERNING PUBLICATIONS**

This tariff is governed by the following described publication and by supplements thereto or reissues thereof (see NOTE):

ODFL 100 Series (Rules Tariff), issued by Old Dominion Freight Line, Inc.  
ODFL 115 Series (Points of Service), issued by Old Dominion Freight Line, Inc.  
ODFL 128 Series (Fuel Surcharge), issued by Old Dominion Freight Line, Inc.  
NMF 100 Series (Classification Governing), issued by the National Motor Freight Traffic Association, Inc., agent:  
SMC 185 Series (Directory of Operating Rights), issued by SMC<sup>3</sup>, agent.  
ATA 111 Series (Hazardous Materials), issued by American Trucking Association, Inc  
U. S. Postal Service Zip Code Directory  
Canadian Postal Code Directory

NOTE—Whenever a rule or other provision is published in this tariff, it removes the application of a similar rule or provision published in any “governing publication”.

**ITEM 120 — CANCELLATION OF ITEMS**

As this tariff is supplemented, numbered items with letter suffixes cancel, except as otherwise specifically indicated, correspondingly numbered items in the original tariff or in a prior supplement. Letter suffixes will be used in alphabetical sequence starting with A. Example: Items 445-A cancels Item 445 and Item 365-B, cancels Item 365-A which cancelled Item 365. If the new Item provides a specific cancellation of prior issue or issues, this rule is not applicable.

**ITEM 130 — DEFINITIONS**

Speed Service Guaranteed applies only during "Business Hours" on "Business Days", excluding "Holidays".

"Business Day" - means each day, Monday through Friday, excluding Holidays.

"Business Hours" - means that time during which operations are generally conducted by the carrier at the point where the service is performed.

"Holiday" - means: New Years Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, or any other day generally observed as a holiday by the carrier at the point where the service is performed. When the holiday falls on Sunday, the following Monday will be considered as a holiday.

**ITEM 150 — APPLICATION OF TARIFF**

The provisions of this tariff apply only when the consignor, consignee or payer of freight charges (third party billing shipments) requests **SPEED SERVICE GUARANTEED**. The request for such service will be subject to the rules, restrictions, discounts, minimum charges and other provisions contained herein.

**ITEM 160 — PROHIBITED OR RESTRICTED ARTICLES**

Speed Service Guaranteed will NOT apply on shipments of the following commodities:

Perishable Goods  
Prohibited or Restricted Articles as named in ODFL 100 Series, Item 780.

Tariff: ODFL 660-I  
SPEED SERVICE GUARANTEED

**ITEM 165 — RESTRICTED PICK UPS AND DELIVERIES**

Speed Service Guaranteed will **NOT** apply on shipments requiring delivery or pick-ups at the following:

1. Points in Canada other than specifically named herein
2. Points in Puerto Rico
3. Points in MN, ND and SD served by agent Magnum LTL, Inc. (MGUL)
4. Points in MI and WI served by agent N and M Transfer Co., Inc. (NMTF)
5. Partner/Interline points

Speed Service Guaranteed **WILL** apply on shipments requiring delivery or pick up at the following Canada 3-digit zip prefix:

Quebec		Ontario		
G1A - G1Y	H9P - H9S	K1A - K1Z	L6P - L6Z	N4S - N4X
G2A - G2G	H9W - H9X	K2A - K2M	L7A - L7G	N4Z
G2J - G2N	J1A	K2P - K2W	L7J - L7T	N5A
G3A - G3N	J1C - J1N	K4A - K4C	L8E - L8W	N5C
G3Z	J1R - J1T	K4K	L9A - L9C	N5H
G4A	J1X	K4M	L9G - L9H	N5L
G5A	J1Z	K4P - K4R	L9K - L9W	N5P - N5R
G5V	J2A - J2N	K6A	L9Y - L9Z	N5V - N5Z
G5X - G5Z	J2R - J2T	K6H - K6K	M1B - M1X	N6A - N6P
G6A - G6L	J2W - J2Y	K6T - K6V	M2H - M2R	N7A
G6P - G6X	J3A - J3B	K7A	M3H - M3N	N7G
G6Z	J3E - J3H	K7C	M4A - M4Y	N7L - N7M
G7A - G7B	J3L - J3R	K7G - K7H	M5A - M5X	N7S - N7X
G7G - G7K	J3T - J3V	K7K - K7S	M6A - M6S	N8A
G7N - G7P	J3X - J3Z	K7V	M7A	N8H
G7S - G7T	J4B	K8A - K8B	M8V - M8Z	N8M - N8Y
G7X - G7Z	J4G - J4Z	K8H	M9A - M9C	N9A - N9K
G8A - G8H	J5A - J5C	K8N - K8R	M9L - M9R	N9V
G8N	J5J - J5M	K8V	M9V - M9W	N9Y
G8T - G8W	J5R - J5Z	K9A	N1A	P1L
G8Y - G8Z	J6A	K9H - K9L	N1C - N1H	P1P
G9A - G9C	J6E	K9V	N1K - N1M	P2B
G9H	J6J - J6K	L0R1B0 to L0R1B9	N1P - N1T	P3A-P3G
G9N - G9R	J6N	L1A - L1Z	N2A - N2R	P3L-P3P
G9T	J6R - J6Z	L2A	N2T - N2V	P3Y
G9X	J7A - J7Z	L2E - L2J	N2Z	P7A-P7L
H1A - H1Z	J8A - J8H	L2M - L2W	N3A - N3E	
H2A - H2Z	J8L	L3B - L3C	N3H	
H3A - H3Z	J8N - J8R	L3K	N3L	
H4A - H4Z	J8T - J8V	L3M	N3P - N3W	
H5A - H5B	J8X - J8Z	L3P - L3V	N3Y	
H7A - H7Y	J9A	L3X - L3Z	N4B	
H8N - H8T	J9E	L4A - L4Z	N4G	
H8Y - H8Z	J9H - J9J	L5A - L5W	N4K - N4L	
H9A - H9K	J9L	L6A - L6M	N4N	

Tariff: ODFL 660-I  
SPEED SERVICE GUARANTEED

Any service failure from or to Canada zips named here in due to shipment(s) being delayed by Customs or other government agencies, Carrier shall remove all charges for guaranteed service from customers invoice and apply otherwise applicable LTL charges. Normal LTL charges that are otherwise applicable will not be waived on shipment conditions noted herein.

If Carrier inadvertently accepts shipments subject to the restrictions noted herein and a service failure occurs, Carrier shall remove all charges for guaranteed service from customers invoice and apply otherwise applicable LTL charges. Normal LTL charges that are otherwise applicable will not be waived on shipment conditions noted herein.

**ITEM 170 — RESTRICTED SERVICES**

Speed Service Guaranteed will **NOT** apply on shipments requiring the following services:

1. Carrier is not responsible for delays in service due to the final consignees request for appointments, notifications, or other delays imposed on the delivering carrier.
2. Collect on Delivery (C.O.D.)
3. Delivery to points subject to Arbitrary Charges as named in Items 352-1, 751 and 751-5 of ODFL 100 Rules Tariff.
4. In Bond shipments.
5. Pick-up or Delivery at Exposition Centers or Trade Shows requiring Service Guarantee By Noon.

**ITEM 175 — FORCE MAJEURE**

Speed Service Guaranteed described in this tariff will become void when conditions beyond carriers control and without its fault or negligence arise, including, without limiting and generality of the foregoing; acts of God or the public enemy, fire or explosion, flood, actions of the elements, war, riots, embargoes, quarantine, strikes, lockouts, disputes with workmen or other labor disturbances, acts or requests of any governmental authority, data communication or hardware failure beyond carriers control, or any cause beyond its control, whether or not similar to the foregoing. Carrier may at its sole discretion notify customer that due to operational issues, timing, or other circumstances beyond its control that a pickup is being declined because carrier is unable to protect the service schedule.

**ITEM 500 — SERVICE GUARANTEES (SEE ITEM 510)**

The service standards, in transit days, as shown in Item 600 will be guaranteed for delivery by 5:00 PM local time upon request by the consignor, consignee or payor (third party billing shipments) subject to the charges, rules and restrictions contained in this tariff. The party desiring Speed Service Guaranteed may request such service in any of the following ways:

1. Calling ODFL at 1-800-432-6335 or 1-800-235-5569 (option 3) (option 1)
2. Calling the Local ODFL terminal
3. Notifying the ODFL Driver at time of pickup. If this method is used driver will apply a unique pro number to the bill of lading and consignor must initial the sticker on the bill of lading indicating that Speed Service Guaranteed is requested.

It will be the requesting party's responsibility to ensure the carrier's copy of the Bill of Lading is notated with a request for "GUARANTEED" service.

Tariff: ODFL 660-I  
SPEED SERVICE GUARANTEED

**ITEM 501 — SERVICE GUARANTEES — BY NOON (SEE ITEM 515)**

The service standards, in transit days, as shown in ITEM 600 will be GUARANTEED for delivery by 12:00 PM local time upon request by the consignor, consignee or payor (third party billing shipments) subject to the charges, rules and restrictions contained in this tariff. The party desiring Speed Service Guaranteed may request such service in any of the following ways:

1. Calling ODFL at 1-800-432-6335 or 1-800-235-5569 (option 3) (option 1)
2. Calling the Local ODFL terminal
3. Notifying the ODFL Driver at time of pickup. If this method is used driver will apply a unique pro number to the bill of lading and consignor must initial the sticker on the bill of lading indicating that Speed Service Guaranteed is requested.

It will be the requesting party's responsibility to ensure the carrier's copy of the Bill of Lading is notated with verbiage indicating a request to deliver by noon.

**ITEM 510 — DISCOUNTS AND MINIMUM CHARGES — SERVICE GUARANTEES**

1. Shipments moving under the provisions of this tariff will be subject to a surcharge of twenty-five percent (25%) applied to the otherwise applicable LTL net revenue or twenty-five percent (25%) applied to the otherwise applicable Minimum Charge Floor, subject to a minimum surcharge of **\$60.00** per shipment, except when from or to Canada zip codes named in Item 165 which shall be not less than an additional **\$70.00**, as follows:

a. LTL and TL

- i. Individual pricing established for the payor of freight charges will be applied to determine the otherwise applicable net revenue. This net revenue will then be subject to a surcharge of twenty-five percent (25%) but not less than an additional **\$60.00**, except when from or to Canada zip codes named in Item 165 which shall be not less than an additional **\$70.00**.
- ii. When the payor has Contract Pricing established with ODFL and Speed Service Guaranteed is requested by an authorized representative of the payor, this will be considered a one-time amendment or addendum to the Contract and a twenty-five percent (25%) surcharge will be applied to the otherwise applicable Contract Pricing, but not less than an additional **\$60.00**, except when from or to Canada zip codes named in Item 165 which shall be not less than an additional **\$70.00**.
- iii. In the absence of individual pricing or Contract Pricing established for the payor of freight charges, the default discount of 68% published in ODFL Tariff 602 series will apply. The net revenue thus determined will be subject to a surcharge of twenty-five percent (25%), but not less than an additional **\$60.00**, except when from or to Canada zip codes named in Item 165 which shall be not less than an additional **\$70.00**.

- b. Minimum Charges: The Minimum Charge Floor established for the payor will apply and will be subject to a surcharge of twenty-five percent (25%) but not less than an additional **\$60.00**, except when from or to zips in Canada named in item 165 which shall be not less than an additional **\$70.00**.

*For Example: If the Minimum Charge Floor established for the payor is **\$70.00** it will be increased by twenty-five percent (25%), but not less than an additional **\$60.00**, to a total of **\$130.00**.*

2. Speed Service Guaranteed upcharge will be included in the linehaul calculation and shall be subject to fuel surcharges.

Tariff: ODFL 660-I  
SPEED SERVICE GUARANTEED

**ITEM 515 — DISCOUNTS AND MINIMUM CHARGES — SERVICE GUARANTEES BY NOON**

1. Service Guarantees by Noon is only available when delivery point is 30 miles or less from delivering terminal.
2. Shipments moving under the provisions of this tariff will be subject to a surcharge of thirty percent (30%) applied to the otherwise applicable LTL net revenue or thirty percent (30%) applied to the otherwise applicable Minimum Charge Floor, but not less than **\$350.00** per shipment (including Fuel Surcharge).
  - a. LTL and TL
    - i. Individual pricing established for the payor of freight charges will be applied to determine the otherwise applicable net revenue. This net revenue will then be subject to a surcharge of thirty (30%) but not less than **\$350.00** per shipment (including Fuel Surcharge).
    - ii. When the payor has Contract Pricing established with ODFL and Speed Service Guaranteed is requested by an authorized representative of the payor, this will be considered a one-time amendment or addendum to the Contract and a thirty percent (30%) surcharge will be applied to the otherwise applicable Contract Pricing but not less than **\$350.00** per shipment (including Fuel Surcharge).
    - iii. In the absence of individual pricing or Contract pricing established for the payor of freight charges, the default discount of 68% published in ODFL Tariff 602 series will apply. The net revenue thus determined will be subject to a surcharge of thirty percent (30%) but not less than **\$350.00** per shipment (including Fuel Surcharge).
  - b. Minimum Charges: The Minimum Charge Floor established for the payor will be not less than **\$350.00** per shipment (including Fuel Surcharge).
3. Speed Service Guaranteed by Noon upcharge will be included in the linehaul calculation and shall be subject to fuel surcharges.

**ITEM 520 — ADJUSTMENT OF FREIGHT CHARGES FOR SERVICE FAILURE**

If customer makes a written claim to ODFL within 30 days of delivery for a failure to perform the above-mentioned services, on the committed day, ODFL will revert applicable Speed Service charges to the payor's non-Speed Service published rates. If the Speed Service charges have been paid, a refund will be issued for the difference to the claimant.

If failure is due to conditions outlined in Item 175, force majeure, no refund, or reduction shall apply.

**ITEM 564 — FAILURE TO MAKE TIMELY PAYMENT OF CHARGES**

Failure to make payment of charges for services performed hereunder within a period of 42 calendar days from the original invoice due date will result in penalties and charges provided in Item 564 of ODFL Rules Tariff 100 series.

**ITEM 600 — GUARANTEED SERVICE STANDARDS**

When Guaranteed Service is requested under the provision of this Tariff, the Service Standard that ODFL is guaranteeing is the service standard published on our website on the day of shipment.